HIKVISION

ATG ACCESS TECHNOLOGY GROUP

Hik-Connect
Hangzhou Hikvision Digital
Technology Co., Ltd.

4.7 ★★★★★   4+

Step 1: Download Hik-Connect on Apple Store or Google Play Store

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Australia ✔
Austria
Azerbaijan

J K L M N O P Q R S T

Step 2: Tap "choose your country/region", Select "Australia" and tap it, then tap "√"

User Name/Email Address

Password

Register   Forgot Password

Login

Step 3: Tap "Register"

Register

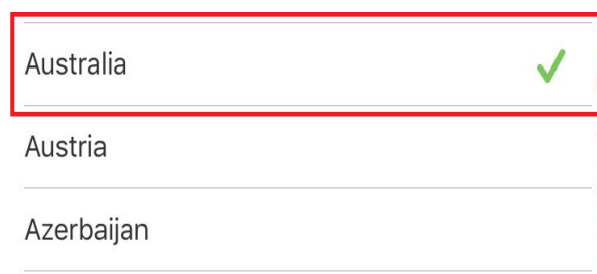Register by Mobile Phone Number

Register by Email Address

☑ Read and Agree
Terms of Service
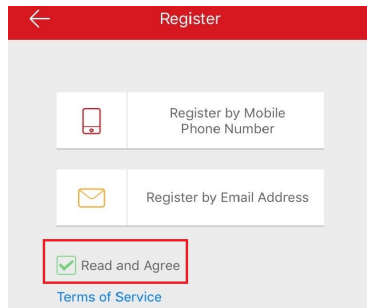
Step 4: Tick the "Read and Agree" box first, then you can either sign up with your phone number or email address

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Australia ✔
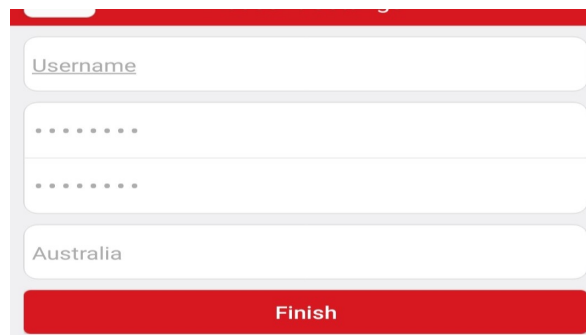Austria
Azerbaijan

J K L M N O P Q R S T

Step 5: Tap "choose your country/region", Find "Australia" and tap it, then tap "√"

Mobile Phone Number

61   Country/Regio

0400000000   ⊗
Example:1234567890

Get Security Code

Step 6: Enter your phone number / email address, tap "Get Security Code"

Input Security Code

Input the SMS security code received by 610400000000.

Input the received security code.

Next

Get Again(55)

Step 7: Enter the 4-digit code sent via message or email, tap "Next"

Username
• • • • • • • •
• • • • • • • •
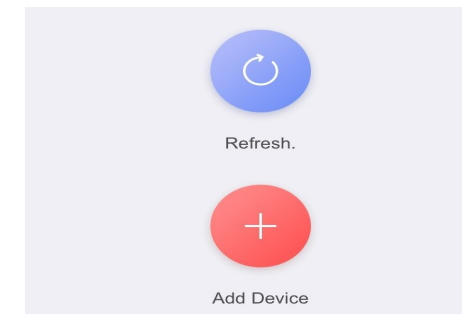Australia

Finish

Step 8: Set your preferred unique username and strong password (Minimum 6 characters with combinations of letters, numbers and symbols). Tap "Finish"

↻
Refresh.

＋
Add Device

Step 9: Once logged in, Tap "Add Device'"

The phone camera should turn on
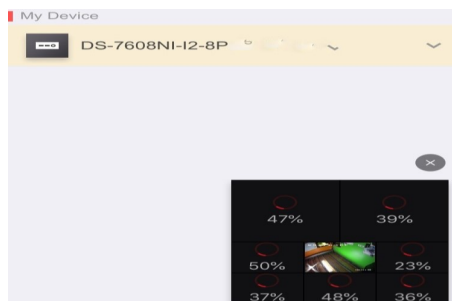
Step 10: Right click on NVR > Menu > Configuration > Network > Platform Access > tick "Enable" for Hik-Connect, tick the box, click OK > Apply. Scan the QR code shown on the monitor
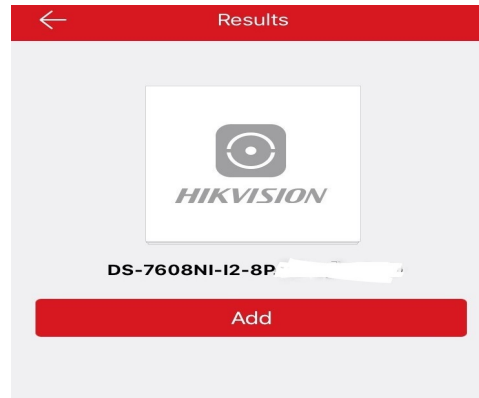
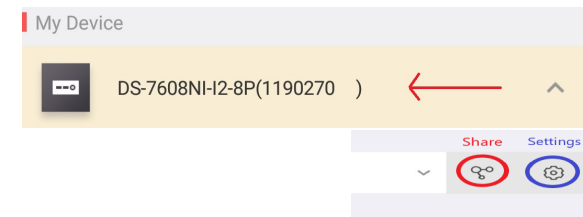**Step 11:** Device name will show on the app, click "Add"
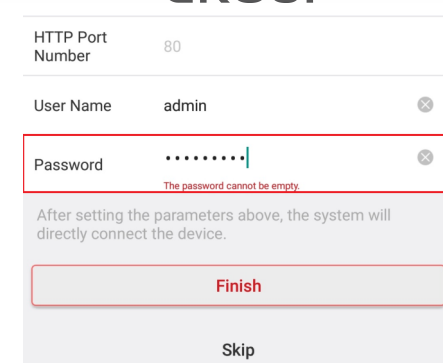
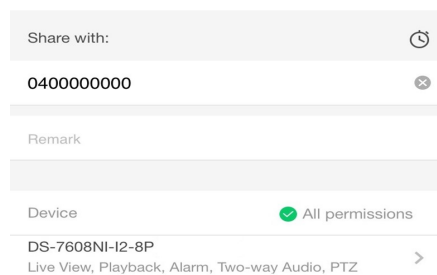**Step 12:** Enter the recorders username & password

Click "Finish"



Step 13: The live view screen should appear

To add on 2nd phone, you have 2 options:

-> Use the SAME user name and password from step 8 to log in on the 2nd phone

OR

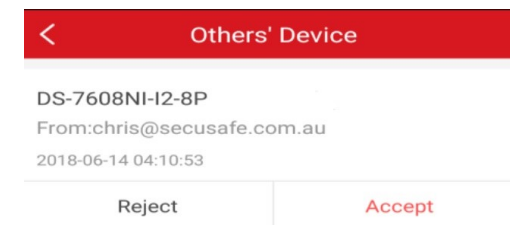-> Use the SHARE function on the 1st phone: Follow step 14-17

Step 14: Swipe left on the device name. Share the device by tapping the share button

Step 15: Enter the registered email address or phone number to share, tick "All permissions", tap "Save"
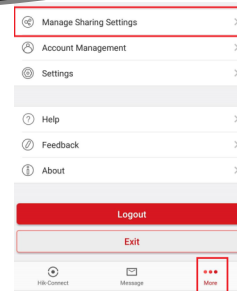
Step 16: In the 2nd phone, log in to Hik-Connect, then tap "Refresh", the device would show up automatically

Step 17: In the 2nd phone, accept the share request, and you will be able to view the recorder